



Jackson County

Interfaith Volunteer Caregivers

Press Release

Date: 3/24/2020

Each day we are all given new challenges, and together we will meet those challenges. At Interfaith, the safety of our most vulnerable population, our volunteers, staff, and community are our top priority.

As we continue to serve our elderly and disabled through this critical time, we want to assure you, we are here and will do all we can to help. As an agency that delivers necessary supplies and services, Interfaith is classified as an essential service. In the coming weeks, while some of our services may be interrupted, we will continue to provide essential services.

- Grocery Delivery – We will continue to partner with Hansen’s to deliver Groceries to Go to our elderly and disabled care receivers. This will still be done on Wednesday, but instead of calling Hansen’s with your order, you should have your order ready on Tuesday when you call Interfaith. We will be emailing grocery orders to Hansen’s to save on their time. They are busier than ever trying to keep up with current orders and we can’t thank them enough for their partnership!
- Essential Medical Transportation – While we are recommending our participants do not leave home, we understand there may be some essential appointments that your doctor will want you to keep. If you are elderly or disabled and do not have transportation to an essential medical appointment, please call us and we will assist whenever possible.
- All house cleaning and friendly visits are being suspended until further notice, but we encourage our volunteers to call their matches and check in.
- We have volunteers who want to help and are providing reassurance calls from home. If you’d like to be added to this list, just let us know. A friendly voice can make all the difference.
- Our Bear Essentials closet is well stocked and we have diapers, up to size 3 and wipes. In addition, we have some 0 to 12-month outfits and blankets for young families. Please call our office to schedule a time if you need a care package put together.
- We are helping coordinate some homemade masks. While they aren’t the same as the factory-made ones, our assisted living facilities and nursing homes can use the

homemade ones to help protect their residents. You can call us for instructions on which kind to make. Masks are being dropped off at Spaulding Place or Interfaith can pick up and deliver them. For more information, you can call Interfaith.

- While our Time for You Program, Dementia Support Group, and Parkinson's Support Group are currently suspended, we are still here for families. Our Support Group leaders are reaching out to participants, and will continue to do so as this situation continues. Families are welcome to call our office and we will try to connect you with needed resources.

As the needs continue in the coming weeks, we will continue to work with our community partners to find ways to help. Thank you to all those who have reached out to us. Your support is needed now more than ever. We are still welcoming new volunteers and there may be a way you can help from home. Right now, the best way all of us can help is to stay home and stay healthy! We are going to need you when things get back to normal. Our staff may be working from home as well, but phone calls will be transferred. The office will not be open but please feel free to call us at 715-284-7058 or email us at Interfaith@jcivc.org. We will miss seeing your smiling faces and are remembering this is only a temporary situation. As the services we provide become more vital, Interfaith will continue to find ways for our volunteers to put their Faith in Action! Your Friends at Interfaith Volunteers.